



Cancellation Policy

Mobula Rays Expedition

Booking & Payment:

- A 40% deposit of the total expedition price is required to secure your reservation.
- The remaining balance must be paid in full 60 days before the expedition start date.

Cancellation by Client:

- Within 60 Days of Expedition: If you cancel your expedition 60 days or less before the start date, the full amount paid is non-refundable.
- 61 to 90 Days Before Expedition: If you cancel between 61 and 90 days before the start date, your deposit is non-refundable.
- 91 to 120 Days Before Expedition: If you cancel between 91 and 120 days before the start date, a 50% refund of your deposit will be issued.
- 121 or More Days Before Expedition: For cancellations made 121 or more days before the start date, a full refund of your deposit will be provided.

Cancellation by Freediving Explorations:

In the unlikely event that Freediving Explorations needs to cancel an expedition due to unforeseen circumstances or insufficient participant numbers, we will provide you with a full refund or offer you the opportunity to reschedule your expedition for a later date.

Due to the nature of ocean expeditions, weather and ocean conditions may affect individual boat days, wildlife encounters, or activities. When possible, we will adjust the itinerary or provide a suitable alternative activity.

Medical Emergencies:

- While we understand that unforeseen medical issues can arise, please be aware that the cancellation policy above generally applies.
- If you must cancel your expedition due to a medical emergency, please provide appropriate documentation (e.g., doctor's note).
- We will work with you on a case-by-case basis to find a suitable solution where possible.
- We strongly recommend purchasing travel insurance that covers trip cancellation and adventure activities, including freediving.

Important Notes:

- This policy applies specifically to Mobula Expeditions due to limited availability and advance commitments for boats, accommodation, and other expedition logistics.
- By submitting your deposit, you acknowledge and accept this cancellation policy.
- We reserve the right to modify this policy for future bookings.