



Cancellation Policy Courses & Coaching

Booking & Payment:

- A 40% deposit is required to secure your course or coaching reservation.
- For multi-day courses, the remaining balance must be paid in full 14 days before the course start date.
- For coaching sessions, the remaining balance is due before the scheduled session.

Cancellation by Client – Courses:

- Within 14 Days of Course: If you cancel 14 days or less before the course start date, the full amount paid is non-refundable.
- 15 to 30 Days Before Course: If you cancel between 15 and 30 days before the start date, your deposit is non-refundable.
- 31 or More Days Before Course: For cancellations made 31 or more days before the start date, a full refund of your deposit will be provided.
- Once a course has started, payments are non-refundable, including missed course days or sessions.

Cancellation by Client – Coaching:

- 7 or More Days Before Coaching: A full refund will be provided.
- Less Than 7 Days Before Coaching: Payments are non-refundable, but your session may be rescheduled once, subject to availability.
- Within 48 Hours or No-Show: Payments are non-refundable and cannot be transferred or rescheduled.

Cancellation by Freediving Explorations:

In the unlikely event that Freediving Explorations needs to cancel a course or coaching session, we will provide you with a full refund or offer you the opportunity to reschedule for a later date.

Weather and ocean conditions may require us to change the schedule, training location, or planned activities. When necessary, we will adjust the program or reschedule affected water sessions to ensure safe training conditions.

Medical Emergencies:

- While we understand that unforeseen medical issues can arise, please be aware that the cancellation policy above generally applies.
- If you must cancel due to a medical emergency, please provide appropriate documentation (e.g., doctor's note).
- We will work with you on a case-by-case basis to find a suitable solution where possible.

Important Notes:

- This policy applies to Freediving Explorations courses and coaching/training sessions.
- By submitting your deposit or payment, you acknowledge and accept this cancellation policy.
- We reserve the right to modify this policy for future bookings.